

USER'S MANUAL

Electric Fireplace ES10034US

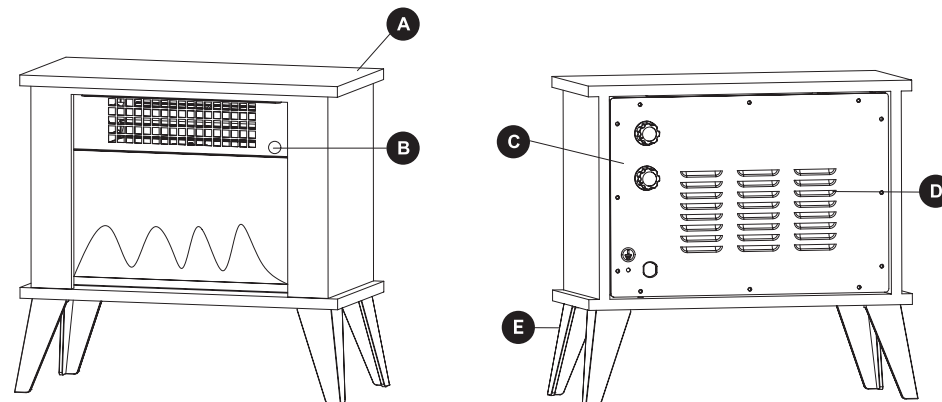
THIS INSTRUCTION BOOKLET CONTAINS **IMPORTANT** SAFETY INFORMATION. PLEASE READ AND KEEP FOR FUTURE REFERENCE.



Before You Start

- ⚠ Please read all instructions carefully.
- ⚠ Retain instructions for future reference.
- ⚠ Separate and count all parts and hardware.
- ⚠ Read through each step carefully and follow the proper order.
- ⚠ We recommend that, where possible, all items are assembled near to the area in which they will be placed in use, to avoid moving the product unnecessarily once assembled.
- ⚠ Always place the product on a flat, steady and stable surface.
- ⚠ Keep all small parts and packaging materials for this product away from babies and children as they potentially pose a serious choking hazard.

PACKAGE CONTENTS



PART	DESCRIPTION	QUANTITY
A	Infrared Heater	1
B	Power Indicator Light	1
C	Control Panel	1
D	Air Intake Vent	1
E	Unit Feet	4

⚠ SAFETY INFORMATION

Please read and understand this entire manual before attempting to assemble, operate, or install the product.

IMPORTANT SAFETY INSTRUCTIONS

⚠ WARNING: POTENTIAL ELECTRICAL HAZARD IF NOT ADHERED TO. When using electrical appliances, basic precautions should always be followed to reduce the risk of fire, electric shock, and injury to persons, including the following:

- This heater must be plugged into a 120 V, 15 amp (or more) circuit of its own. Do not plug anything else into the same circuit. If you are not sure whether your home meets this specification, consult a certified electrician prior to use. **Risk of fire, overheating, malfunction, property damage, injury, or even death may result if not adhered to!**
- Connect to a properly grounded, 3-prong outlet only. Do not connect the heater to extension cords, surge protectors, timers, direct breakers, or an outlet with other appliances connected to the same outlet. **Risk of fire, overheating, malfunction, property damage, injury, or even death may result if not adhered to!**
- This heater is hot when in use. To avoid burns, do not let bare skin touch hot surfaces. Use handles (certain models) or wheels to move this heater.
- Keep combustible materials, such as furniture, pillows, bedding, papers, clothes, and curtains at least 3 ft. (0.9 m) from the front of the heater and keep them away from the sides and rear of the heater.
- Extreme caution is necessary when any heater is used by or near children, invalids, pets, or when the heater is left operating unattended.
- Always unplug the heater when not in use.
- Do not operate any heater with a damaged cord or plug or after the heater malfunctions, has been dropped, or damaged in any manner. Contact our customer service for resolution options.
- Do not use outdoors. Exposure to outdoor elements such as rain, snow, sun, wind, or extreme temperatures may cause the heater to become a safety hazard.
- This heater is not intended for use in bathrooms, laundry areas, and similar indoor locations, nor any locations that use GFCI outlets.
- Never place the heater where it may fall into a bathtub or other water receptacles.
- Do not run the cord under carpet. Do not cover the cord with throw rugs, runners, or similar coverings. Arrange the cord away from traffic areas and where it will not be tripped over.
- The heater must be plugged into a wall outlet that is a dedicated circuit with a minimum 15 amp rating on that individual circuit.
- To disconnect the heater, first turn the power button to the OFF position and then remove the plug from the wall outlet.
- Do not allow foreign objects to enter or block any ventilation or exhaust opening as this may cause electric shock, fire, or damage the heater.
- Allow at least 3 ft. of unobstructed space to the front and rear of the heater to allow for maximum heat, air, and ventilation flow.
- A heater has hot and arcing or sparking parts inside. Do not use it in areas where gasoline, paint, or flammable liquids are used or stored, nor use flammable solvents to clean the heater. Keep the heater dry at all times.
- Use this heater only as described in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock, or injury to persons.
- Do not use abrasive solvents to clean the heater as it may cause damage to the finish or casing.
- To prevent a possible fire, do not block air intakes or exhaust in any manner. Do not use on soft surfaces, like a bed, where opening may become blocked.
- Always plug heaters directly into a wall outlet/receptacle. Never use with an extension cord or relocatable power tap (outlet/power strip).

Tip-Over Safety Feature

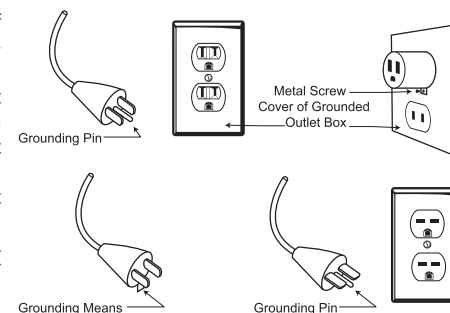
This heater is equipped with a tip-over safety feature. Once the heater is tipped over, an internal switch will automatically shut the heater off. Once the heater is restored to an upright position, the heater will reset. To continue operation, turn on the heater using the control panel or supplied remote control (if provided) on the heater.

Overheat Safety Feature

This heater is equipped with an overheat safety feature. When the internal components of the heater reach a certain temperature that could cause overheating or possible fire, the heater will automatically shut off. If the unit has been overheated, you will need to unplug the unit from the wall and replug it in to use the heater again.

⚠ WARNING: This heater has a voltage rating of 120 volts. The cord has a three-blade, grounding-type plug. An adapter is available for connecting three-blade grounding-type plugs to two-slot receptacles. The grounding lug extending from the adapter must be connected to a permanent ground such as a properly grounded outlet box. The adapter should not be used if a three-slot grounded receptacle is available.

DO NOT DEFEAT THE SAFETY PURPOSE OF THE GROUNDED PLUG.



⚠ WARNING: It is normal for the power cord to feel warm to the touch. However, a loose fit between the outlet and the plug may cause overheating of the plug. If this occurs, try inserting the plug into a different outlet. Contact a qualified electrician to inspect the original outlet for damage.

Specifications

Voltage Rating	120 V (60 Hz)
Power Consumption	1,000 W
Unit Size	14.57 in. (W) x 7.48 in. (D) x 13.39 in. (H)
Unit Weight	11.11 lbs.

SAVE THESE INSTRUCTIONS

FREQUENTLY ASKED QUESTIONS

Please review these frequently asked questions on the next few pages prior to using your heater.

Q. My heater emits a strange odor when I first open the box and when I turn the heater on for the first time. Why is this happening?

A. This is normal. This heater is treated with a special heat safe/resistant coating. This odor will sometimes be present when the box is opened. When the coating is exposed to heat, it produces this particular odor during the first few hours of operation. This will dissipate after the break-in period. If you are sensitive to odors, you may want to pre-burn the unit in a garage with the door open until the initial odor dissipates.

Q. If my heater runs on its max wattage setting, how many BTUs is that?

A. This heater is intended to be used as supplemental heat in areas most needed. It may take several minutes to several hours to heat your area, depending on various factors. The below chart provides BTU translations for different wattages.

WATTAGE	BTUS
1,500	5,118
1,000	3,412
750	2,559
500	1,706

Q. Can the heating elements be replaced?

A. Replacement heating elements can be obtained from the manufacturer. All parts may be purchased through the manufacturer if your product is out of warranty. If you feel that the elements are definitely faulty right out of the box, contact Customer Support. A representative can then direct you to the next step.

Q. Once I plug the unit in and turn it on, how long will it take to heat my room?

A. The heating process in the heater begins immediately upon powering on and setting the desired temperature above the ambient temperature. A noticeable change in the ambient temperature of the room will vary due to variables such as the location of the heater (in the home), floor plan and size of the room, how well the room is insulated, how many doors/windows, how much bare concrete (acts as a heat sink with any type of heating), the opening and closing of an exterior door, long hallways, high ceilings, etc. Customers with smaller rooms experience quick heat changes. Rooms with larger and open floor plans can expect up to 24 hours to completely heat up.

Q. I do not have a grounded outlet. Can I use adapters, a 2-prong power strip, or remove the ground prong from the cord?

A. NO! If you do not have a grounded outlet, contact a certified electrician for advice. Removing or altering any part of the heater's original design or intent (including the power cord) will make you liable for any unexpected or hazardous results.

Q. Can I use more than one heater at a time? Can I use the heater and another appliance at the same time?

A. Yes, but make sure they are not plugged into the same circuit. Each heater requires its own minimum 15-amp circuit with no other items plugged into that circuit or outlet. This is because heaters are considered appliances and draw out high amperage. If you are unsure your circuit meets these requirements, verify with a certified electrician.

⚠ WARNING: Risk of fire, damage to property, or injury may result if requirements are not met.

Q. My heater's power cord gets warm. My cord is showing signs of heat or melting at the outlet. Is this normal?

A. A warm power cord is normal. These power cords are rated safe for up to 105°C/ 221°F by the UL, CSA, or ETL. The exception is, if you detect heat, smoke, or signs of melting at the contact point of the wall outlet, it may be due to loose or worn wall contacts (or arcing). Please stop using the heater immediately, contact customer support for a replacement power cord, and have a certified electrician replace the wall outlet as soon as possible.

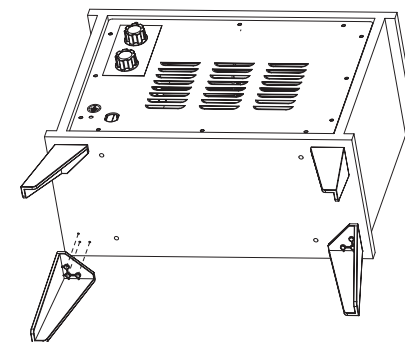
PREPARATION

Place the heater on a firm, level surface and plug into a grounded 120 V, 60 Hz power outlet. Only operate heater in upright position.

Insert two AAA batteries into the remote control before using (batteries not included). *(Not all products will include a remote control.)

Please note that infrared heaters do not heat like a traditional space heater. You should not expect infrared heaters to blow hot air like a traditional space heater. Infrared heaters heat objects not air. Infrared heaters are intended to supplement an already heated, insulated room. Square footage specifications assume a single enclosed room not an entire home. Infrared heaters do not heat through walls, floors, and are not intended to replace a main heat source. Infrared heat can take at least 24 hours to warm a room but operate much more efficiently to maintain the desired temperature. Infrared heaters will not work well in uninsulated unheated spaces like screened in porches, RV's, garages, unheated basements, etc.

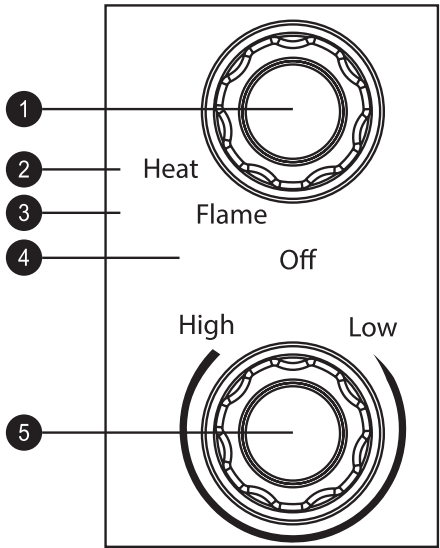
To assemble the unit feet, align the unit feet to the pre-drilled holes and using a screw driver to screw each foot using the provided screws.



TROUBLESHOOTING

PROBLEM	POSSIBLE CAUSE	CORRECTIVE ACTION
The heater does not turn on.	1. The power cord is not plugged in. 2. The electricity at the main fuse box is not working. 3. The thermostat on the heater is set lower than the room temperature.	1. Plug the power cord into an electrical outlet. 2. Check the electricity at the main fuse box. 3. Increase the thermostat temperature on the heater for a higher heat setting.

CONTROL PANEL



PART	NAME	DESCRIPTION
1	Mode Dial	Toggles between Heat / Flame / and OFF Modes
2	Heat Position	Activates the heater function
3	Flame Position	Activates the flame effect 1 only
4	Off Position	Powers the heater OFF
5	Thermostat Dial	Increases and decreases desired temperature

OPERATING INSTRUCTIONS

- Engage the heater on by moving the Mode dial on control panel clockwise to the Heat Position. Power for heating is 1,000W.

Note: The flame effect will also be engaged in the Heat position.

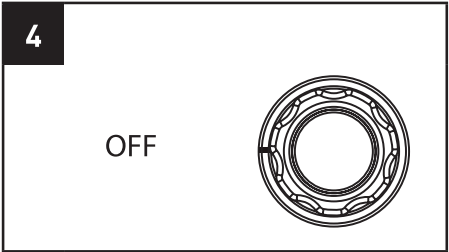
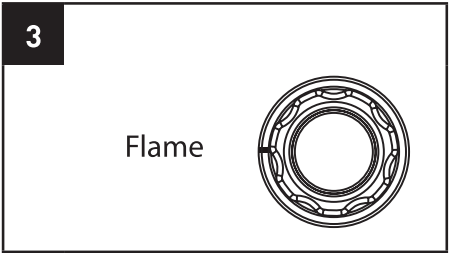
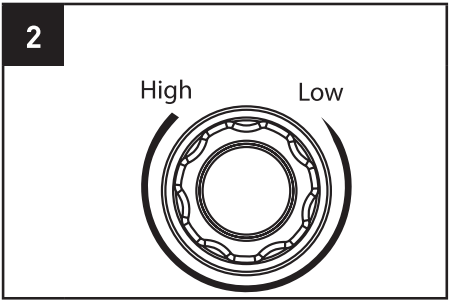
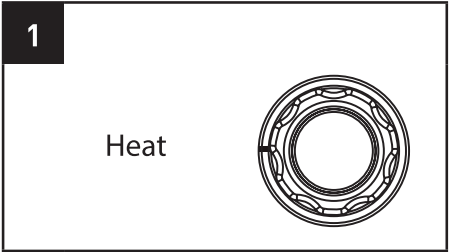
- Set the thermostat by turning the Thermostat dial clockwise or counter clockwise on the control panel (C).

You can set the temperature on the heater anywhere between (low) and (high) of the thermostat. Turn the Thermostat dial towards (low) or (high) to get a lower or higher desired temperature. Once you have chosen the desired temperature, the heater will cycle on and off to maintain the desired room temperature. For continuous heat, set the thermostat towards (high).

- To power on the flame effect only, move the dial on the control panel clockwise to the flame position. The flame effect function can be set when the heater is in the on or off mode.

- Power OFF the heater by moving the dial on the control panel (C) counter-clockwise to the OFF Position.

Once the heater is off, heating elements, flame effect, and fan will stop working. This is normal function.



CARE AND MAINTENANCE

⚠ WARNING: Before performing any maintenance task, turn off the power, unplug the unit, and allow it to cool completely.

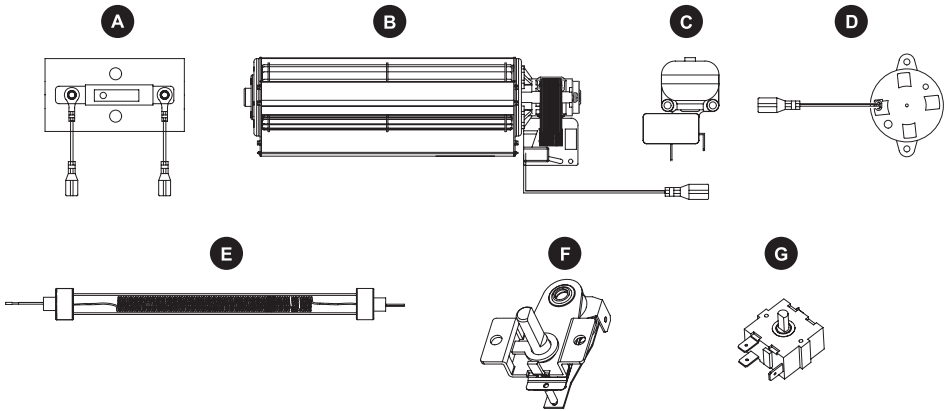
- 1. To keep the heater clean, clean the outer shell with a soft, damp cloth. Use a mild detergent if necessary. After cleaning, dry the unit with a soft cloth.

CAUTION: DO NOT let liquid enter the heater.

- 2. DO NOT use alcohol, gasoline, abrasive powders, furniture polish, or rough brushes to clean the heater. This may cause damage or deterioration to the surface of the heater.
- 3. DO NOT immerse the heater in water.
- 4. Wait until the unit is completely dry before use.
- 5. If you will not be using the heater for a while, take the batteries out of the remote control and store for future use.
- 6. Store the heater in a cool, dry location when not in use. To prevent dust and dirt build-up, use the original packaging to repack the unit.

REPLACEMENT PARTS LIST

PART	DESCRIPTION	PART #
A	Limit Switch	1.04.04.12.021
B	Fan	1.04.04.4.379
C	Tip-over switch	1.04.04.6.111
D	Spindle Motor	1.04.04.11.017
E	Infrared tube	1.04.04.2.203 1.04.04.2.204
F	Thermostat	1.04.04.6.250
G	Mode Dial	1.04.04.6.350



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