

Connect with us
on social media



@COSTWAY.com



CUSTOMER SERVICE

We're always here to help you.
We will get back to you within 24 business
hours.

✉ service@costway.com
🕒 9:00a.m - 4:00 p.m. PST, from Monday to Friday
📍 11250 Poplar Ave, Fontana, CA, 92337

COSTWAY FEEDBACK

Your feedback is very important for us to improve
our products and services.
We're looking forward to your feedback on our
product and shopping experience.

COSTWAY®

MATTRESS USER GUIDE

ONLY AND HOMELY/INACTIVITY IS WHAT WE DO/PERSONAL COMFORT, REDEFINED

THANK YOU FOR CHOOSING COSTWAY.

COSTWAY started as a dream to improve living quality with comfortable and affordable mattresses for everyone. Our memory foam mattress contours to your body and provides a cooling sleep surface within airflow holes and breathable holes.

It is proven that a good night's sleep leads to a greater quality of life. Most people do not think about it, but we spend one-third of our life in bed.

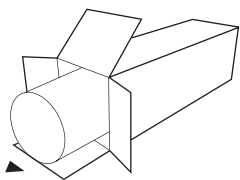
COSTWAY has continued to exceed client expectations in offering premium home goods with affordable prices since 2008. We have opened online doors at www.costway.com and have driven ourselves to constantly deliver a variety of lifestyle designs at competitive prices.

We have fast, free delivery for any item and offer strong after-sale support to solve customers' problems for many years to come.

— **COSTWAY**

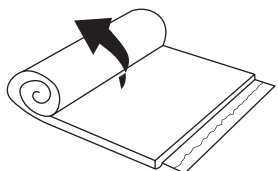
COSTWAY





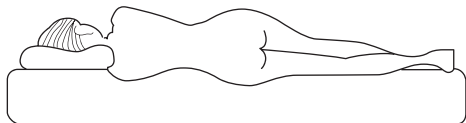
01 Unboxing

Lay the box down.
Pull out the mattress.



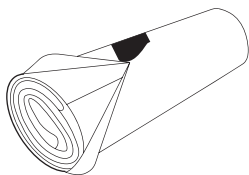
03 Unroll

Place the mattress on a flat surface &
unroll it carefully.



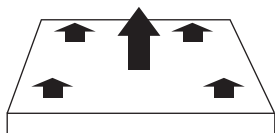
05 Bravo!

Enjoy your sleep, which is the
superpower that recharges everything
that people do.



02 Remove the Outer Film Wrap

Use the plastic cutter in the box to cut the
film wrapper of the mattress.
Please be careful in case of cutting the
mattress inside.



04 Mattress Expansion

Allow up to 48 hours for your COSTWAY
mattress to be fully expanded before use.

INSTRUCTIONS



FAQ



How long will it take for my mattress to be expanded?

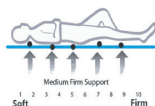
Within 3-6 hours, your COSTWAY mattress should be expanded enough to use. Please allow up to 48 hours for your COSTWAY mattress to fully expand.



I detect a slight odor. Is this normal?

You might smell a slight odor at the beginning. No need to be worried because it will fade away within 1-2 weeks.

All our foams are made without ozone-depleting chemicals and are regulated by the CPSC as low VOC for indoor air quality, which is certified by the CertiPURUS program.



What if my mattress feels too soft or too firm?

The COSTWAY mattress is medium-firm and designed to provide optimal individual support. It may take you a few nights to get used to the brand-new COSTWAY mattress with contour foam.

